



Common Text Responses to Agents that just submitted an App

1. **APPLICATION RECEIVED!** We are working on this now and will text you again in a few short minutes with an update on next steps. We will be communicating via text as we are on the phone with the New Accounts Department and cannot take incoming calls. However, you may call the Sales Support line at **(804) 591-0713 for immediate support.** Thank you!
2. **APPROVED!** I am sending the eSign docs to you clients' email. They will come from TimePaymentCorp. Please have your client open and sign electronically. **Please have them check Spam as well!** Thank you!
3. **DECLINED** 😞 But we can get this Approved if they have a co-signer (Spouse, Business Manager, or Blood Relative) Please advise if this is an option. Thank you!
4. **EQUIPMENT AUTHORIZATION FORM NEEDED.** Please use the template I just emailed you to fill out your blank Equipment Acceptance Form. The please have the client sign it, take picture with your phone (clear please) and send to me so. Thank you!
5. **Due to high volume** we are slightly behind so it may take up to 4 hours to get this application reviewed by the New Account Department. We are sorry for this inconvenience but will work hard to get this approved for you ASAP. We will be in touch but please feel free to contact Sales Support with any questions @ (804) 591-0713. Thank you!
6.**AFTER D&A is Complete ONLY:**
Please complete the Service Application by visiting <https://www.appsubmit.com/?source=41768.4> -or- visit www.reversepos.com and click on the logo in the top left corner. Please enter the Clients' E-mail with a 1 before the "@" and use password: **Password1** then click "Next" and complete the requested info. And ID verification questions. Please let me know once this is done